



**SCOTTISH
COCHLEAR IMPLANT
PROGRAMME**

Cochlear Implant Adult Programming

Information about your
programming appointment



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Adult Programming

Key Facts:

- You can bring a friend or family member to your appointment.
- If you need an interpreter please tell us so we can arrange one.
- If you have any questions you can ask them at your appointment, or contact us directly.

Before your appointment:

- Please bring your processor(s) to your appointment.
- If you have any old/faulty equipment please return it to us.
- If you would like our help to pair your processor to another device (e.g phone/ipad/remote microphone) please consider bringing that device with you also.



Cochlear Implant Programming

Cochlear implant settings need to be checked regularly to keep you hearing well. Programming means stimulating each electrode at different levels to measure what will sound quiet or loud for you. If stimulation levels are not set correctly then you might not hear quiet sounds or it could mean that loud sounds feel too loud.

What to expect?

Your programming appointment will be with a Clinical Scientist and will take 1hr 15mins. Your equipment will be checked and any problems can be discussed.

Your processor will need to be switched off for a few minutes to connect it to the computer. During this time you won't hear.

To check your settings quiet beeps will be played and you will be asked to say when you hear them. Next, louder beeps will be played and you will be asked to say when they are comfortably loud. Sometimes you might be asked to compare the loudness of different beeps.

You will be asked what you think of the settings and the Scientist will explain any changes that have been made.



How often is programming needed?

Programming is scheduled at regular intervals after your switch on (1 week, 4 weeks, 3 months, 9 months, 12 months). After that we will discuss the options for future appointments and agree an ongoing plan that works for you.

Remote Checks

If your equipment can be checked remotely using a mobile phone or tablet you might be offered a “remote check”. A remote check allows us to find out if you are having any problems with your equipment without asking you to travel to our clinic. If you are interested in remote checks please contact the clinic.



Additional Information

Getting to Crosshouse Hospital

For information about travel to Crosshouse Hospital, please visit www.nhs.uk/services/hospitals/university-hospital-crosshouse/

Finding the Cochlear Implant department

We are located on the ground floor of Crosshouse Hospital. Follow signs for the Cochlear Implant Department (not Audiology). As you enter the main door of the hospital, turn left and then right (you pass the shop, then a café). You will get to a corridor that looks like a picture gallery. We are on the left side of this corridor. There is a sign at the door - 'Raj Singh Cochlear Implant Unit'.

Travel expenses

You may be entitled to help with travel costs for your appointments. Please contact us before your appointment if you would like more information. Please keep your appointment letter and any travel tickets/receipts if you plan to apply for reimbursement of travel costs.

Accommodation

If you need to travel a long way to reach Crosshouse we may be able to provide hotel accommodation. Please contact us to find out more about this.



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Contact Us

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